

William Angliss Institute

William Angliss Institute is the specialist training provider for the foods, tourism, hospitality and events industries, delivering a range of courses within Australia and internationally. With around 18,000 students enrolling each year, the institute offers a broad range of training and education programs including accredited traineeships and apprenticeships, certificates, diplomas and advanced diplomas, short courses, graduate certificates and degrees.



For 75 years William Angliss Institute has earned a strong global reputation through the delivery of innovative training solutions and consultancy services to clients across Australia and abroad.

Established in 1940, the main campus is located in the heart of Melbourne's CBD.

Over the years, it has grown nationally with offices in Sydney, Brisbane, Adelaide and Perth, servicing both metropolitan and regional areas across the country. The Institute also delivers specialist training through four joint-venture campuses in China and through various international consultancy projects throughout the world.

Partnership with Star Ratings Australia

Dr. Paul A. Whitelaw, William Angliss Institute Associate Director - Higher Education and Quality, in conjunction with Star Ratings management, developed the scheme's *Consumer Importance Weighting Index*. His work analysed key elements of the Star Ratings criteria and ranked each aspect of accommodation according to what is important to Australian travellers. This led to the introduction of a new quality-based scheme in 2011.

Angliss International Hotel School



New in 2016, the Angliss International Hotel School will run from both the Melbourne and Sydney campuses and features customised training to allow students and hotel management professionals to accelerate their career progression.

Initially, the AIHS will offer a Diploma of Hospitality which will be delivered over 12 months, featuring an internship with a major hotel, international study tour and access to specialist master classes in premium service delivery.

After completing the Diploma, students will qualify for guaranteed entry into the second year of William Angliss Institute Bachelor Degree programs, including the Bachelor of Tourism and Hospitality Management.

Longer term, the AIHS will offer bachelors and masters degrees in international hotel management (subject to approval) as well as a series of high impact professional development courses for industry professionals, especially in the areas of; revenue management, distribution and channel management, data analytics, as well as innovation, entrepreneurship and leadership.

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